

Introduction

A Nameserver is a program or computer server that implements a name-service protocol. Its function is to map a human-recognisable identifier of a host (i.e. example.com) to its computer-recognisable Internet Protocol (IP) address (i.e. 145.97.39.155).

Every domain name must have a primary Nameserver (e.g. ns1.example.com), and at least one secondary Nameserver (ns2.example.com). This requirement aims to make the domain still reachable even if one Nameserver becomes inaccessible.

For your web space to become accessible to others, you will need to set your domain to point at our nameservers (ns1.proserveuk.com and ns2.proserveuk.com).

Our nameservers will then map your domain to the IP address of the server that your site is hosted on, this making your site reachable on the Internet.

Note: If you are planning to use an existing domain with our service and have already set the configuration to forward emails you may need to consult your domain registrar before switching nameservers. Failure to do so may result in disruption to your email.

Setting domain Nameservers

The procedure for changing the nameservers of your domain will vary depending on which company or registrar you have registered your domain with.

Note: If you registered your domain through ProserveUK the nameservers will be set correctly by default.

The following is a general guide:

1. Login to the registrars site / control panel.
2. Navigate to the domain management section.
3. Select the domain name you wish to modify.
4. Select the nameservers option.

5. Enter the ProserveUK nameservers as follows:

1st Nameserver: ns1.proserveuk.com

2nd Nameserver: ns2.proserveuk.com

6. Save the changes.

If you are unsure of the procedure you should be able to find specific instructions on the registrars site, failing that, most registrars will change the Nameserver for you if so requested.

You may find that your domain has been set to the registrars Nameservers and has the option of accepting an IP address directly. We do not recommend this method as we may need to change the IP address of the server that hosts your site – if this is the case you would need to manually change your IP address. If you change the domain to point at our Nameservers the transfer will take place automatically.

Note: Once changes have been made to Nameservers it may take up to 48 hrs for the changes to propagate around the Internet. Therefore please take care when making changes and be patient waiting for results.

About us

This tutorial has been produced by ProserveUK. A professional hosting company that provides affordable web hosting solutions. Large selection of plans available, one-month free trial offered on all plans.

For more information, please visit www.proserveuk.com
Or contact us as sales@proserveuk.com.